



27 April 2020

COVID-19 Update 11 Financial Support for School Families Further Information

Dear Parents and Guardians,

Further to the letter of Friday, 24 April from the Principal and Chair of School Council in which we advised that the School would be providing COVID-19 financial support to school families in response to the global health and economic emergency, and the associated ramifications through offering fee relief of 40% to be applied to the billed amount per parent account for Term 2, 2020.

Firstly, we have been overwhelmed by the positive feedback from our school families in relation to the financial relief this assistance will provide at this most difficult time.

The statements reflecting the 40% fee relief will be released on Monday, 27 April 2020.

Given the number of school families we would greatly appreciate it if you could wait until the statements are released until contacting the School further about the fee relief. We would also appreciate it if you could email the school (accounts@lindisfarne.nsw.edu.au) rather than phone at this stage and we will respond as soon as possible.

The intention is for the fee relief to be applied as a credit to the parent account, rather than a cash refund. However, parents or guardians who are in financial hardship and are seeking a cash refund, can email the Business Manager (bdinsdale@lindisfarne.nsw.edu.au) and each request will be attended to in a timely manner.

Parents currently on a payment plan can have their plans amended. These requests should be by email to accounts@lindisfarne.nsw.edu.au. Given the number of plans in place it is likely to take up to two weeks before the accounts team can respond to all requests to amend payment plans. We appreciate your patience and we will attend to all requests as quickly as possible.

I would also like to sincerely thank those parents who have indicated that they at this point in time do not wish to have the 40% fee relief applied to their accounts and would like the amounts to contribute towards further financial bursary support to those families experiencing extreme financial hardship or to our School Building Fund. These gestures of support at this difficult time are gratefully appreciated.

I would like to thank you for your patience as we process the COVID-19 fee relief for our families and again thank you for the positive support for the school, staff and students during this time of unprecedented change for us all and this most challenging time for our local, national and global communities.

Kind regards,

Stuart Marquardt
Principal